

# FACT SHEET – RBS WorldPay

## IMPORTANT INFORMATION

- Cardholders will not be responsible for any unauthorized transactions on their accounts as a result of this highly sophisticated cyber intrusion.
- Affected individuals were notified shortly after an investigation by security experts identified the affected population.
- Gift cards that have already been purchased retain their value and can be used wherever they are accepted by merchants.

### What is RBS WorldPay?

RBS WorldPay, formerly RBS Lynk, is a leading single-source provider of electronic payment processing services including debit, electronic benefits transfer (EBT), checks, gift cards, e-commerce, customer loyalty cards, fleet cards, prepaid cards, credit cards and ATM processing and cash management services. The U.S. payment processing division of The Royal Bank of Scotland Group plc, RBS WorldPay, based in Atlanta, is a non-bank subsidiary of Citizens Financial Group, Inc. For more information, please visit [www.rbsworldpay.us](http://www.rbsworldpay.us).

### Facts & figures on RBS WorldPay

- More than 1,200 total employees in the U.S.
- 10<sup>th</sup> largest U.S. merchant acquirer
- 2<sup>nd</sup> largest processor of independent ATM transactions
- Fastest growing U.S. merchant acquirer for the last two years
- U.S. payment processing division of The Royal Bank of Scotland Group
- Non-bank subsidiary of Citizens Financial Group, Inc.

### What types of products and services does RBS WorldPay provide?

RBS WorldPay provides electronic payment processing services, including debit, electronic benefits transfer (EBT), checks, gift cards, e-commerce, customer loyalty cards, fleet cards, prepaid cards, credit cards, ATM processing and cash management.